RELIANCE
MANAGED
HOSTING SERVICES

We focus on data security
so that you focus on your business

In today's business environment when an organization is facing fierce competition and challenges in increasing business and profit, managing a complex IT infrastructure set-up in-house requires precious time, which can instead be utilized for core business purposes. Not to mention the high cost and requirement of skilled technical manpower. So, what is the solution?

This is where Reliance's Managed Hosting Services can help. It relieves an organization from managing IT infrastructureitself. Thus, it enables organizations to put their daily firefights aside and focus on addressing the strategic needs of their business users. It also results in cost saving and improving business performance significantly.

Managed hosting solutions are comprehensive suits of services to host and manage mission critical infrastructure and application through a rich portfolio of flexible hosting solutions. These include infrastructure hosting and network bandwidth, application services, to manage your servers and data centers. Services are hosted at one of our world-class data centers, ensuring complete reliability, security, low Total Cost of Ownership (TCO), scalability, support and peace of mind.

Choose Plan As Per Requirement

Reliance Managed Hosting Services offer hosting with complete flexibility - customers decide which services they wish to use according to their requirement and pay only for that. All services run independently of each other, so they can pick and choose. The services are designed to give complete hosting services from hardware to software and unmatched management.

Low TCO

Reliance invests in the equipment and offers it to the customer on recurring charging model, relieving customer to bare up front cost.

No Hassle, Save Time

Customer is not involved in direct purchase of hardware or software, eliminating the hassles of interaction with multiple vendors.

Products under Managed Hosting Services:

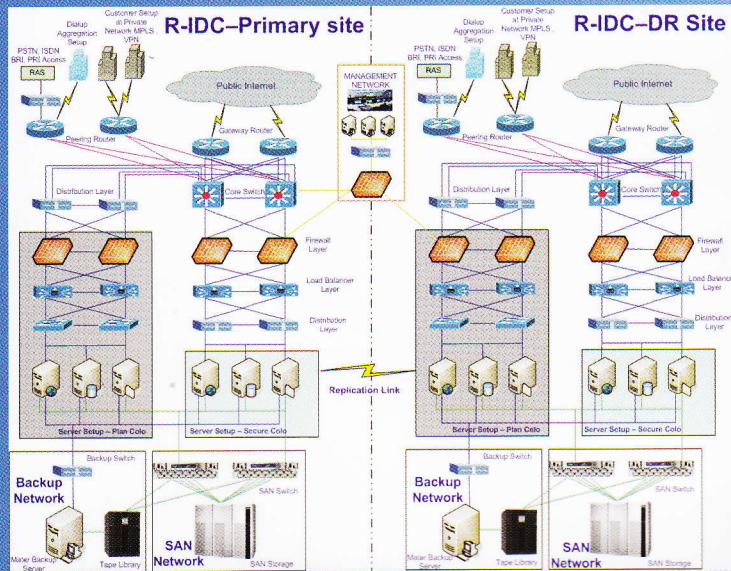|	
Dedicated Hardware	Servers, Networking equipments, Storage equipments, security appliances and backup tape library from leading technology vendors such as HP, CISCO, IBM, Dell, SUN, Juniper, F5, etc. Software from leading vendors such as Microsoft, Oracle, Symantic is available for customers to choose from.
Virtual Infrastructure	Backup, Storage, Firewall & IPS is available to customer on virtual platform
Internet Bandwidth	HIA, DIA, Burstable bandwidth and data transfer plans are available
IT Managed Services	System, Database, Server, Network, Security, Backup and Storage Monitoring and Management

CASE STUDY

Customer Requirement:

Customer required a complete end to end IT management solution. Apart from basic co-location services which include rack space and other facilities, other requirements were:

- Server - Web server, Application server, Database server
- Shared storage & backup
- Internet bandwidth
- Security services

Moreover, all these facilities, IT Infrastructure set-up and management services are for both primary as well as DR site.

Solution

COMPONENT	PRIMARY SITE	DR SITE
Dedicated Servers	Y	Y
Shared Storage & Backup	Y	Y
Internet Bandwidth	Y	Y
System Administration	Y	Y
Database Administration	Y	Y
Security Services	Y	Y
DR Management Services	N	Y

Outcome

With the comprehensive solution offered, Reliance was able to meet all the IT infrastructure and management service requirements of customers. Also a link between primary and DR Site was established. As services now run independent of each other, they could pick and choose. The services were designed to give complete hosting services from hardware to software and unmatched management.

THE
RELIANCE
DATA CENTER

BENEFITS

- Freedom to focus on unlocking business value
- Gigabyte connectivity access from anywhere in India and accross the world
- Dramatic drop in provisioning time on our scalable utility architecture
- Comprehensive monitoring and management options
- Performance advantages of a 24x365 predictive management platform
- Scalability and customized services to take care of all future needs
- Feature-rich customer portal for reporting and change management
- Faster deployment of services for faster time to market
- Best of breed technology from world's leading vendors
- No worrying about technology obsolescence
- 99.5% to 99.9% availability

We are an ISO 9001:2005, ISO 20000-1:2005 and ISO 27001 certified enterprise. Founded in 2001, Reliance Data Center protects technology infrastructure from disaster for some of the world's most demanding government agencies, Fortune 1000 companies, and IT-dependent firms of all sizes. Its facilities encompass nine large Tier III+ data centers located at Mumbai, Bangalore, Chennai and Hyderabad. With over 650,000 sq. ft. of hosting space, as the largest third party data center service provider in India, it currently manages more than 25,000 servers and 1600 terabytes of data everyday.

No wonder, Reliance Data Center handles mission critical IT infrastructure of 700+ top enterprise customers in India and is a clear leader with over 50% market share.