# Reliance Hosted Unified Communications



Technology brings bane with every boon. Today we have multiple options to communicate. We use emails, web chatting, instant messaging, landline phones, mobiles, audio conferencing, video conferencing, etc. We have plethora of options. But all these options come with daunting task of separate interfaces, with little or no connectivity amongst them, apart from difficulties in management & support.

**Reliance Unified Communications (UC)**, provides a unified experience - integration of multiple communication tools. This enables you to improve efficiency, productivity, and reduce time & efforts (thus reducing costs ) with being able to:

- ▶ Do more with your VPN
- ▶ Collaborate for increased productivity across sites & media
- ▶ Enjoy better ways of communicating

It enables associates to be contacted in any way they prefer, wherever they may be and provides an excellent interface that lets you stay connected with ease.

Reliance Communications offers a hosted UC based on Microsoft Office Communication Server (OCS 2007 R2), deployed & managed at its data centers.

## With UC, you can:

▶ Set your presence so that others can contact you based on your availability and willingness

▶ Get contacted in any way that suits you, even while on move

▶ Participate in IM conversations with your team & maybe even switch to a voice or video call in between

▶ Maintain a log of activity at all times

▶ Create multi party collaborative environment on the fly with audio conference, video and file sharing

▶ Seamless experience - integration with Microsoft Office Outlook©, Microsoft Office Word©, Microsoft Office Excel© for presence awareness and collaboration

▶ Communicate via multiple devices such as PC, IP Phone to each other

## Why RCOM?

RCOM Data Center is ISO 9001:2005, ISO 20000-1:2005 and ISO 27001 certified enterprise. It protects technology infrastructure from disaster for some of the world's most demanding government agencies, Fortune 1000 companies and IT dependent firms of all sizes. The facility encompasses 9 large Tier III+ Data Centers located at Mumbai, Bangalore, Chennai & Hyderabad. With over 65,000 sq. ft. of hosting space, as the largest third party Data Center service provider in India, it currently manages more than 25,000 servers and 16,000 terabytes of data every day. Besides being leader in Data Center domain, RCOM has world-class network infrastructure spanning the globe. This coupled with its experience in delivering global services & a deep understanding of all the facets of communications, it is able to deliver an excellent Quality of Service across all IT and telecom environments.

## RCOM Hosted UC:

▶ One Stop shop as all the building blocks - MPLS connectivity, voice connectivity and hosted Unified service apart from all other telecom services

▶ Pay as you grow - You need not invest upfront in new technologies and infrastructure. The model allows you to start small and scale up as per your needs

▶ Applications hosted in the most secured and reliable Data Center environment providing you peace of mind

▶ No specialized skills needed as applications offered on hosted mode, RCOM manages the platform

▶ Predictable and controlled costs

**Get ready for unified experience.**