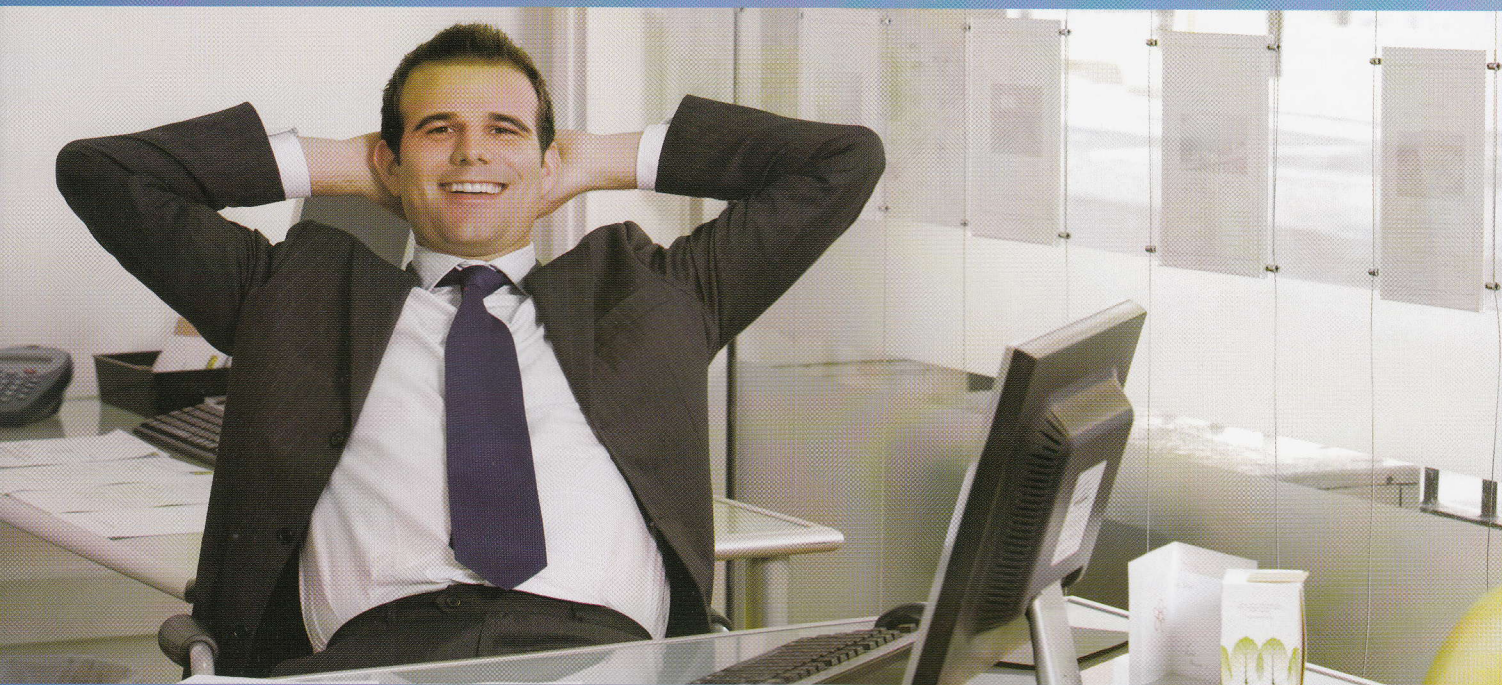A cost-effective enterprise class mailing solution for your growing business.

Reliance Hosted Exchange Service

Today email is a critical business communication tool. More and more companies use it every day to stay in touch with customers, colleagues, contractors - everyone who supports their business.

To effectively communicate one needs an email solution which is rich, efficient and secure access to email, calendars, attachments, contacts, and more - regardless of location or type of device being used. Satisfying these requirements is beyond the scope of basic email systems so companies of all sizes are evaluating enterprise-class services, only to discover that the technology is complex, the cost is high, and the risks are numerous. **Reliance Hosted Exchange solution** is the answer.

A SINGLE COMPARISION – WHY RELIANCE HOSTED EXCANGE MAKES SENSE

Implementation Requirements	Reliance Hosted Exchange	In – House Solution
Hardware	✓	Large initial capital outlay
Software License	✓	Large initial capital outlay and yearly costs
Expert workforce for day to day maintenance	✓	Ongoing recruitment, training and retention costs
Anti-Virus and Anti-Spam	✓	Adds cost and complexity to system
Data Back-ups	✓	Often deferred due to other priorities, introducing risk; requires off-site storage
On Demand Scalability	✓	Major effort with hard to predict cost
Ongoing H/W and S/W upgrades	✓	Unpredictable annual expenses
Redundant Data Centers	✓	Capex intensive
Mobility Services	✓	Require major implementation, not cost-effective for a handful of users
24x7x365 Support	✓	Resource intensive

Reliance Hosted Exchange Service offers all the benefits and features of an enterprise-class system, without any of the risks of managing an in-house system. Our security experts manage the hardware, software, upgrade/patch management for exchange and the adjacent services in our fully-redundant data centers. You control your user mailboxes, permissions, storage allocations and service selections. Your email will be fast, reliable and secure, allowing you to focus on your core business instead of the email infrastructure needed to support it.

Plans:

Key Features	Silver	Gold	Platinum
Personal Calendar, Personal & Global Address List, Personal Tasks Management	✓	✓	✓
Single Second Level Domain	✓	✓	✓
Admin Panel	✓	✓	✓
Anti-Virus and Anti-Spam	✓	✓	✓
Back-up/Restore	✓	✓	✓
Shared Calendar, Address List, Scheduling Features & Task Management	X	✓	✓
Mobile Browser & Synchronization	X	✓	✓
Outlook Client	Optional	Optional	✓
Mailbox Size	50 MB	100 MB	200 MB
Attachment Size	10 MB	10 MB	10 MB
SLAs	99.95 %	99.95 %	99.95 %

OPTIONAL SERVICE

▸ Integration with Blackberry® device
▸ Mail archiving service
▸ Additional storage size for mailbox
▸ Migration of in-house mail set-up to Reliance Data Center

BENEFITS

▸ **Save Costs:** No investment for hardware, software and maintenance
▸ **Fast Access:** IPLC based bandwidth to Tier I ISP's
▸ **Fast Implementation:** Quick set-up through the web
▸ **Dynamic Scalability:** Add/Remove users quickly
▸ **High Security and Confidentiality:** SSL Certificate Support
▸ **High Availability:** By way of redundant Reliance Data

THE RELIANCE DATA CENTER

We are an ISO 9001:2008, ISO 20000-1:2005 and ISO 27001:2005 certified enterprise. Founded in 2001, Reliance Data Center protects technology infrastructure from disaster for some of the world's most demanding government agencies, Fortune 1000 companies, and IT-dependent firms of all sizes. Its facilities encompass nine large Tier III+ data centers located at Mumbai, Bangalore, Chennai and Hyderabad. With over 650,000 sq. ft. of hosting space, as the largest third party data center service provider in India, it currently manages more than 25,000 servers and 1600 terabytes of data everyday. No wonder, Reliance Data Center handles mission critical IT infrastructure of 700+ top enterprise customers in India and is a clear leader with over 50% market share.